

# Knowledge base

The following table details Tally.ERP 9 Error Codes, possible reasons and potential solutions.

Error Code	Error Message	Reason for Failure & Possible Reasons	Solutions
11	License file is being accessed by another program. Please try after some time.	Error while trying to lock the license file for write License file is being accessed by another process (another Tally)	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked Ensure that only one instance is executed in Tally at a time. Ensure that the user has 'write' permission to Tally folder
12	License file has inadequate security permission set. Please check the security permission and try again.	Error while reading license file License file has security permissions set	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked Ensure that the user has 'write' permission to Tally folder
13	License file is Read only. Please check the file security settings and try again.	Error while writing license file License file read-only	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked Ensure that the user has 'write' permission to Tally folder
14	License file is either corrupted or not found.	Invalid License file License file has been corrupted	Delete the tally.lic file from the Tally.ERP 9 application folder (if present). Surrender the license from the Control Centre and Reactivate the license.
15	Encrypted License file is being accessed by another program. Please try after some time.	Error while trying to lock the license file for write Encrypted License file being accessed by another process (another Tally)	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked Ensure that only one instance is executed in Tally at a time. Ensure that the user has 'write' permission to Tally folder
16	Encrypted License file has inadequate security permission set. Please check the security permission and try again.	Error while reading encrypted license file Encrypted License file has security permissions set	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked Ensure that the user has 'write' permission to Tally folder

17	Encrypted License file is Read only. Please check the file security settings and try again.	Error while writing encrypted license file Encrypted License file read-only Encrypted License file has security permissions set	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked  Ensure that the user has 'write' permission to Tally folder
18	Encrypted License file is either corrupted or not found.	Invalid encrypted License file Encrypted License file has been corrupted	Delete the tally_lck.lic file from the Tally.ERP 9 application folder (if present).  Surrender the license from the Control Centre and Reactivate the license
19	License Request file is being accessed by another program. Please try after some time.	Error while trying to lock the request file for write Request file is being accessed by another process (another Tally)	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked  Ensure that only one instance is executed in Tally at a time.  Ensure that the user has 'write' permission to Tally folder
20	License Request file has inadequate security permission set. Please check the security permission and try again.	Error while reading request file Request file has security permissions set	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked  Ensure that the user has 'write' permission to Tally folder
21	License Request file is Read only. Please check the file security settings and try again.	Error while writing request file Request file is read-only Request file has security permissions set	Check the Read Only properties of the file and ensure the Read Only attribute is unchecked  Ensure that the user has 'write' permission to Tally folder
22	License Request file is either corrupted or not found.	Invalid request file Request file has been corrupted	Generate the Request file again, and continue with the Offline Activate/  Reactivation process.
23	Could not reach Registration Server. Please check network connection and try again.	Error while communicating with Tally Database Server Network problem Internet settings problem Tally server down	Solve connectivity problem and try again  Check Proxy and firewall settings as per Multi User Installation checklist  Install IE ver 6.0 or above

26	Invalid License!		Please contact Tally Solutions Pvt. Ltd. for assistance
27	License Expired!	Invalid License - License expired. Check whether the machine date of the user is back dated	Set the machine date correctly and activate
32			Please contact Tally Solutions Pvt. Ltd. for assistance
33	Invalid version. Please contact Point of Purchase or Tally Solutions Pvt. Ltd.	Invalid License Version	Surrender existing license using same Version which was used for Activation. Install and activate the latest version.
34	Invalid version. Please contact Point of Purchase or Tally Solutions Pvt. Ltd.	Invalid License Version	Surrender existing license using same Version which was used for Activation. Install and activate the latest version.
35	Invalid License Key! Please enter valid license key received in the E-Mail.	Invalid Unlock Key The <b>Unlock License Key</b> entered is Invalid.	Pease type the correct unlock key.
36			Please contact Tally Solutions Pvt Ltd for assistance
37			Please contact Tally Solutions Pvt Ltd for assistance
38			Please contact Tally Solutions Pvt Ltd for assistance
39			Please contact Tally Solutions Pvt Ltd for assistance
40			Please contact Tally Solutions Pvt Ltd for assistance
41			Please contact Tally Solutions Pvt Ltd for assistance
42		Antivirus blocking communication.	Include the application in the Antivirus Exclusion/Exception list. Contact Tally Solutions Pvt Ltd, if this error is persisting.

43	License not valid for this product. Please contact Point of Purchase or Tally Solutions Pvt. Ltd.	Invalid product The Request is not from any of the Tally products	Please repeat the process again. If the problem still persists, contact Tally Solutions Pvt. Ltd.
46	Could not unlock License!	The user is trying to enter the unlock key in a different machine by copying the tally_lck.lic file.	Enter the Unlock key is the same machine where the Activation / Reactivation was done, i.e., where tally_lck.lic was generated.
48	Connection timed out! Please try after sometime.	Connection Time Out	Please try again later. If the problem still persists, contact Tally Solutions Pvt. Ltd.
49	Serial Number you have entered is wrong.	Wrong Serial Number The Serial Number entered is incorrect. (This is in case of Reset License after Activation but before Unlock)	Please type the correct serial number.
71		Hardware Lock Read Failed Lock not connected to the system Lock removed from the system in-between process Invalid lock or already cleared lock	Connect the lock to the machine properly Do not remove the lock during the process of converting The lock inserted by you has already been converted to Softlock and the same is invalid now.
72		Hardware Lock Clear Failed Lock not connected to the system Lock removed from the system in-between process Invalid lock or already cleared lock	Connect the lock to the machine properly Do not remove the lock during the process of converting The lock inserted by you has already been converted to Softlock and the same is invalid now.
2002	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2003	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

2004	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2005	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2006	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2007	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2008	Please select one/more column(s) for export.		Please select one/more column(s) for export.
2009	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2010	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2012	Incorrect Tally.NET ID #tally.net id! Please mention correct Tally.NET ID.	The Tally.NET ID entered by you is incorrect	Enter the correct Tally.NET ID
2013	Incorrect Tally.NET ID or Password!	The Tally.NET ID or Password entered is incorrect Tally.NET ID or Password	Enter the correct Tally.NET ID or Password

2015	The current password you have specified does not match! Please specify the correct one.	The password entered is wrong	Enter the correct password
2016	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2018	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2019	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2019	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2020	Tally.NET ID #Tally.NET ID should be valid email address!	The E-Mail address mentioned by you for Tally.NET ID is not valid	Mention a valid E-Mail address for Tally.NET ID
2021	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2022	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2026	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

2027	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2028	You do not have necessary rights to view the page. Please contact administrator.	You do not have necessary rights to view the page	Please contact your Administrator
2029	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2030	Security Level #security level already Exists	The name of the Security level which you are trying to create is already existing	Enter a different name to create a Security Level
2035	Tally.NET ID #Tally.NET ID already exists.	The E-Mail ID entered for accessing Tally.NET is already existing	Mention a different E-Mail ID as Tally.NET ID
2038	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2039	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2040	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2041	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

2042	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2043	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2046	Cannot create new Tally.NET user/Tally.NET Auditor/Tally.NET Expert. You are allowed to create #X users.	You have exceeded the number of Users created for Tally.NET, Tally.NET Auditor and Tally.NET Expert.	The number for User IDs that can be created for a Silver is One and for Gold/Auditors' Edition is Ten
2047	The Tally.NET ID #Tally.NET ID, you gave as current administrator is incorrect!	The Administrator's ID entered by you is incorrect	Enter the correct Administrator ID
2203	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2204	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2205	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2208	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2209	Tally.NET ID #Tally.NET ID should be valid email address!	The E-Mail address entered as Tally.NET ID is not valid	Enter a valid E-Mail ID as Tally.NET ID

2210	Cannot delete! One/more user(s) are linked with Security Level #security level, you are trying to delete.	You are trying to delete the Security Level which is being linked with user(s)	Unlink the user(s) from the Security level which you want to delete
2212	The Tally.NET ID #Tally.NET ID, you gave as new administrator is incorrect!	The Administrator's ID entered by you is incorrect.	Enter the correct Administrator ID
2213	The Tally.NET ID #Tally.NET ID, you gave as current administrator is incorrect!	The Administrator's ID entered by you is incorrect.	Enter the correct Administrator ID
2215	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
2216	Security level 'Standard User' cannot be deleted.	You are trying to delete a pre-defined Security Level	You cannot delete the Security Level 'Standard User' as it is a pre-defined Security level in Tally.
2217	Account/Site administrator cannot be deleted.	You are trying to delete the Account/Site Administrator's ID	You cannot delete the Account/Site Administrator's ID
2218	Internal Error! Please contact Tally Solutions for assistance.		
2219	You cannot create a security level named 'Owner'.	You are trying to name a security level which is already a pre-defined name	You cannot create a security level with name containing 'Owner' as this is a pre-defined Security level in Tally
2220	Security level 'Standard User' cannot be renamed.	You are trying to rename a pre-defined Security Level	You cannot rename the Security Level 'Standard User' as it is a pre-defined security level in Tally.

2221	Security level should have at least one rights/facility.	You are trying to create a Security level without allowing the rights/facility	You cannot create a blank security level, should at least have one rights/facility in it.
2251	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
3014	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
3017	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
3030	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
3067	Account ID #account id already exists. Please enter different Account ID.	You are entering an Account ID which is already existing	Mention a different valid Account ID
6001	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6002	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6003	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6004	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6005	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6007	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6008	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6009	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6010	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6011	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6029	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6030	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6035	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6036	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6202	Incorrect Serial Number! Please type the correct Serial Number.	The Serial Number typed by you is incorrect.	Enter the correct Serial Number
6203	This is not a valid Serial Number – please contact your point of purchase or Tally Solutions for assistance	The serial number entered might have been blocked, upgraded, lost or Expired.	Contact your point of purchase or Tally Solutions for assistance
6205	Internal Error! Please contact Tally Solutions for assistance.	You are trying to Activate / Update / Re-Activate / Surrender the license of a South Asian Edition of Tally.ERP 9 from an International IP Address	South Asian Edition of Tally.ERP 9 should be used only in India and SAARC. International Edition of Tally.ERP 9 should be in countries other than India and SAARC
6206	Incorrect Activation Key. Please type the correct Activation Key.	The Activation Key entered by you is incorrect	Enter the correct Activation Key
6208	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6209	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6210	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6212	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6213	Internal Error! Please contact Tally Solutions for assistance.	You are trying to directly upgrade to Tally.ERP 9 from Tally 6.3 (Softlock and Hardlock / 7.2 (Hardlock)	Activate Tally 9 (Release 1 or 2) first and surrender the same, and then Install and Activate Tally.ERP 9.
6214	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6216	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6217	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6218	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6220	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6221	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6222	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6223	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6224	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6225	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6226	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6227	Surrender failed - please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6228	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6229	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6230	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6231	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6232	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6233	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6234	Upgrade not allowed! Please contact your point of purchase or Tally Solutions for assistance.		Contact your point of purchase or Tally Solutions for assistance
6235	License is already activated. Please surrender and try again	The License is in Active mode, i.e., you are trying to activate a license which has already been activated	Surrender the license and try 'Reactivate License' option.
6236	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6237	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6239	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6241	Your Tally.ERP 9 Serial Number 129019291 has been made INVALID, since it was found to be running on more than one machine.	You have activated the same serial number of Tally.ERP 9 in more than one machine	
6242	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6243	You account administrator has rejected the site #Site ID. Please contact account administrator.	Your Account Administrator has not approved your Site Activation.	Contact your Account Administrator
6244	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6401	This is a Multi site License. Select 'Activate Site License' to activate the license	You are trying to activate license by selecting the option 'First time activation' under 'Activate License' (in case of a multi-site or linked with multi site account)	Select the option 'Activation of Additional Site for your organization' under 'Activate License', in case of Multi Site License
6402	This is a Multi site License. Select 'Activate Site License' to activate the license	You are trying to activate the license by selecting the option 'First time activation for your organization' under 'Activate License' (in case serial is linked with multi-site)	Select the option 'Activation of Additional Site for your organization' under 'Activate License', in case of Multi Site License
6404	This is a Single site License. Select 'Activate License' option to activate the license.	You are trying to activate the license by selecting the option 'Activation of Additional Site for your organization' under 'Activate License'	Select the option 'First time activation for your organization' under 'Activate License', in case of Single Site License
6405	Incorrect Password. Please type the correct Password and proceed.	The password entered by you is incorrect	Enter the correct password
6406	Email ID #Email ID mentioned by you as Administrator of Account ID #Account ID is incorrect. Please provide correct Email Id and proceed.	The E-Mail ID mentioned by you as Account Administrator ID while activating the Tally.ERP 9 license is incorrect	Enter the correct E-mail ID for Account Administrator ID and proceed
6407	Email ID #Email ID mentioned by you as Administrator of Site ID #Site ID is incorrect. Please provide correct Email Id and proceed.	The E-Mail ID mentioned by you as Site Administrator ID while activating the Tally.ERP 9 license is incorrect	Enter the correct E-mail ID for Site Administrator ID and proceed

6410	The serial number is already activated. Please select 'Reactivate License' option	You are using the option 'First time activation' under 'License Activation' while re-activating the license	You need to use the option 'Re-Activate License' in case you have already activated the license, and are now re-activating the same after having surrendered it.
6413	This is not a valid site – please contact your account administrator.	The Site which you have linked to Multi Site license, is not a valid site	Contact your Account Administrator
6415	Cannot activate new site. You are allowed to activate #X sites. Click here to buy more sites.		
6416	The Site ID #Site ID already exists. Enter different Site ID. If you are trying to reactivate the same site use Reactivate Site option	The Site ID entered by you is already existing, or, You are trying to re-activate the same Site using the option 'Activate License'	Enter a different Site ID. In case, you have already activated the Site, use the option 'Reactivate License'.
6417	This is not a valid Account. Please contact your point of purchase for assistance	The Account does not exist / de-activated	Please contact point of purchase or Tally Solutions for assistance
6436	Email ID #Email ID mentioned by you as Administrator of Account ID #Account ID is incorrect. Please provide correct Email Id and proceed.	The E-Mail ID mentioned by you as Account Administrator ID while activating the Tally.ERP 9 license is incorrect	Enter the correct E-mail ID for Account Administrator ID and proceed
6437	Incorrect Site ID #Site ID. Please mention correct Site ID.	The Site ID mentioned by you while activating a Site license is incorrect	Enter the correct E-mail ID for Site Administrator ID and proceed
6438	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance

6440	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance
6444	Tally.NET ID #Email ID mentioned by you as Account Administrator is incorrect. Please provide correct Tally.NET ID and proceed.	The E-Mail ID mentioned by you as Account Administrator is incorrect.	Enter the correct Account Administrator ID
6446	Incorrect Account ID #Account ID. Please type the correct Account ID.	The Account ID entered by you is incorrect	Enter the correct Account ID
6447	This is a Multi site License. Select 'Reactivate Site License' to activate the license	You have selected the option 'If you have only one license for your organization' under 'Reactivate License' instead of using 'If you wish to reactivate a Site'	Select the option 'If you wish to reactivate a Site' under 'Reactivate License' in case of Multi Site License
6448	This is a Single site License. Select 'Reactivate License' option to activate the license.	You have selected the option 'If you wish to reactivate a Site' under 'Reactivate License' instead of selecting 'If you have only one license for your organization'	Select the option 'If you have only one license for your organization' 'Reactivate License' in case of Single Site License
6449	Please surrender your existing Tally License, before moving to Tally.ERP 9.	You are trying to activate Tally.ERP 9 without surrendering older version of Tally, in case of co-existence.	Surrender your existing Tally License, before activating Tally.ERP 9
6450	Please try activating Tally.ERP 9 from latest version.		
6451	Your Tally.ERP 9 Serial Number 12192919 has been SUSPENDED, since it was found to be repeatedly running on more than one machine.	Your have activated your Tally.ERP 9 license on more than one machine and have been repeatedly doing the same. Your Tally.ERP 9 license, therefore, has been suspended.	

6452	We have detected that your License 231323112 of Tally.ERP 9 operating at your Site 'ABCDEFGH' is being used on more than one machine – which is a violation of our Copyright. All such instances of Tally.ERP 9 will no longer work – and will show 'Invalid License'.	Will be updated shortly	
6453	Your License 231321112 of Tally.ERP 9 operating at your Site 'ABCDEFGH' has been suspended due to continuous violation of our Copyright. All such instances of Tally.ERP 9 will no longer work – and will show 'Invalid License'.	Your have activated your Tally.ERP 9 license of a particular Site on more than one machine and have been repeatedly doing the same. Your Tally.ERP 9 license, therefore, has been suspended.	
6454	Tally.NET ID #Email ID mentioned by you as Site Administrator is incorrect. Please provide correct Tally.NET ID and proceed.	The E-Mail ID mentioned by you as Site Administrator is incorrect	Provide correct Tally.NET ID and proceed
6602	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6603	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6604	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6605	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6606	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6607	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6608	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6609	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6610	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6611	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6612	The server is busy, please try after few minutes.		Please try again after sometime. If the problem persists, contact Tally Solutions Pvt Ltd., for assistance
6613	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6614	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.

6615	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6616	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6617	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6618	Internal Error! Please contact Tally Solutions for assistance.		Please try again after sometime. If the problem persists, contact Tally Solutions Pvt Ltd., for assistance
6619	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6620	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6621	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
6624	Internal Error! Please contact Tally Solutions for assistance.		Please contact Tally Solutions for assistance.
15001	HTTP method not supported	HTTP method not supported The Request Http method is not GET	This error is a development time error and not expected to come from Tally. Contact Tally Solutions Pvt Ltd, if this error occurs.

15002	Invalid request	<p>HTTP header information is not sufficient</p> <p>HTTP headers used by Tally are changed / deleted.</p>	<p>Could come if the HTTP Headers are tampered / modified or removed either by Firewall / Proxy agent.</p> <p>Disable Firewall/Proxy Agent and try.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15003	Invalid request	<p>Invalid request xml</p> <p>Data loss or loss of data integrity</p>	<p>This error could come only when the transmitted data is not received correctly at the other end or the request is coming from a wrong source.</p> <p>For the first case the user can retry.</p> <p>For the second case, there is no solution.</p>
15004	Invalid request	<p>Unknown request</p> <p>Request is not identified</p>	<p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15005	Invalid request	<p>Invalid data format</p>	<p>Please retry after sometime.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15006	Invalid request	<p>Invalid data format</p>	<p>Please retry after sometime.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15007	Request cannot be served, please try later	<p>The Server is not ready to serve,</p> <p>The Tally Net Server is in Reconnect process, or</p> <p>The Server is not registered.</p>	<p>Please retry after sometime.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15009	Invalid request	<p>Internal Error</p>	<p>Please retry after sometime.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>
15010	Invalid request	<p>Internal Error</p>	<p>Please retry after sometime.</p> <p>Contact Tally Solutions Pvt Ltd, if this error is persisting.</p>

16001	Request cannot be served, please try later	Request cannot be served. The server is not ready to serve.	Please retry after sometime
16002	Invalid request	Insufficient HTTP information	Contact Tally Solutions Pvt Ltd.
16003	Invalid request	Insufficient data in the request	Contact Tally Solutions Pvt Ltd.
16004	Invalid request	Invalid data	You can configure to use non-HTTP Tally.NET servers. F12 Configure > Advanced Configuration
16005	Request cannot be served, please try later	Invalid data	Please retry after sometime Contact Tally Solutions Pvt Ltd., if this error is persisting
16006	Invalid request	Insufficient data	Contact Tally Solutions Pvt Ltd.
16007	Invalid request	Insufficient data	Contact Tally Solutions Pvt Ltd.
16008	Invalid request	Insufficient data	Contact Tally Solutions Pvt Ltd.
16009	Invalid request	Insufficient data	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16010	Request cannot be served, please try later	The Request cannot be served. Could not establish connection with Tally server	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16011	Request cannot be served, please try later	The Request cannot be served. Tally server response xml is invalid	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16012	Invalid session	Authentication failed, invalid user  The Session does not exist or session exists but details in the session are not matching with details in the request xml.	Restart the session again

16013	Invalid request	Insufficient data	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16014	Company connected successfully	The Company is connected successfully	Success case.
16015	Failed to connect company	Unable to connect company	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16016	Company already connected	The Company is already connected	If there is a company with same 'connect name' already connected for that account and this instance is trying connection through "Connect on Load" company configuration, this error is displayed.  Connect the company manually, if required.
16017	Company disconnected successfully	The Company is disconnected successfully	Success case.
16018	Failed to disconnect company	Unable to disconnect company	This case occurs only if the Tally server connection with Tally.NET server is broken and user is trying to disconnect company.  User can reconnect if wants to establish new connection.
16019	Company not connected	The Company is not connected for which update request has come.	The connection with Tally.NET Server is lost already. Any request to disconnect, update that company get this error.  Reconnect the company.
16020	Company updated successfully	The Company is updated successfully	Success case.
16021	Failed to update company	Unable to update company	The connection with Tally.NET Server is lost already. But Tally is not updated this disconnect.  Reconnect the company.
16022	Companies disconnected successfully	All the companies have been disconnected successfully from Tally server.	Success case.
16023	Failed to disconnect all companies	Unable to disconnect all companies	No action.
16025	Server disconnected successfully	Tally Server is disconnected successfully	Success case.

16026	Failed to disconnect server	Unable to disconnect Tally Server.	No action.
16027	Invalid Session	Invalid Session The Session does not exist or session exists but there is token mismatch.	Please retry after sometime. If problem persist, you can configure to use non-HTTP Tally.NET servers.
16028	Session closed successfully	The Session is closed successfully	Success case.
16029	Failed to close session	Unable to close the session	No action.
16031	Invalid request	Insufficient data	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16032	'Company' is currently not connected with Tally.NET	Tally Server is not connected Company is not connected.	The company is not connected to Tally.NET. Connect the company before trying to sync.
16033	Successfully created session with TRB	The Start TRB Session Successful Successfully created session with TRB	Success case.
16034	Session creation with TRB failed	The Start TRB Session Failed The Session creation with TRB failed	Please retry after sometime. Contact Tally Solutions Pvt Ltd, if this error is persisting.
16035	A session with TRB terminated successfully	The End TRB Session Successful A session with TRB terminated successfully	Success case.
16036	Termination of TRB session failed.	The End TRB Session Failed Termination of TRB session failed.	No action.
16037	'Company' is currently not connected with Tally.NET	Tally to connect to does not exist as Account information is not available for the request Data request has come with Target Account Name and Target Company Name but could not find the company.	Check the Sync Client Rule for correctness of Account ID and Company Name.

16038	Invalid request	Tally to connect to does not exist for the request  Data request has come which does not have Target Account Name and Target Company Name	Please retry after sometime.  Contact Tally Solutions Pvt Ltd, if this error is persisting.
16040	Session validity expired	The Session validity is expired	Login again to establish the session.
16041	User session killed successfully	The User session is terminated successfully	Success case.
16042	Failed to kill user session	Failed to terminate the user session	No action.
16043	Current session cannot be deleted	In Kill User Session request, the session ID which is to be killed is same as current session ID.	The current user session cannot be killed. Select the right session to be killed.